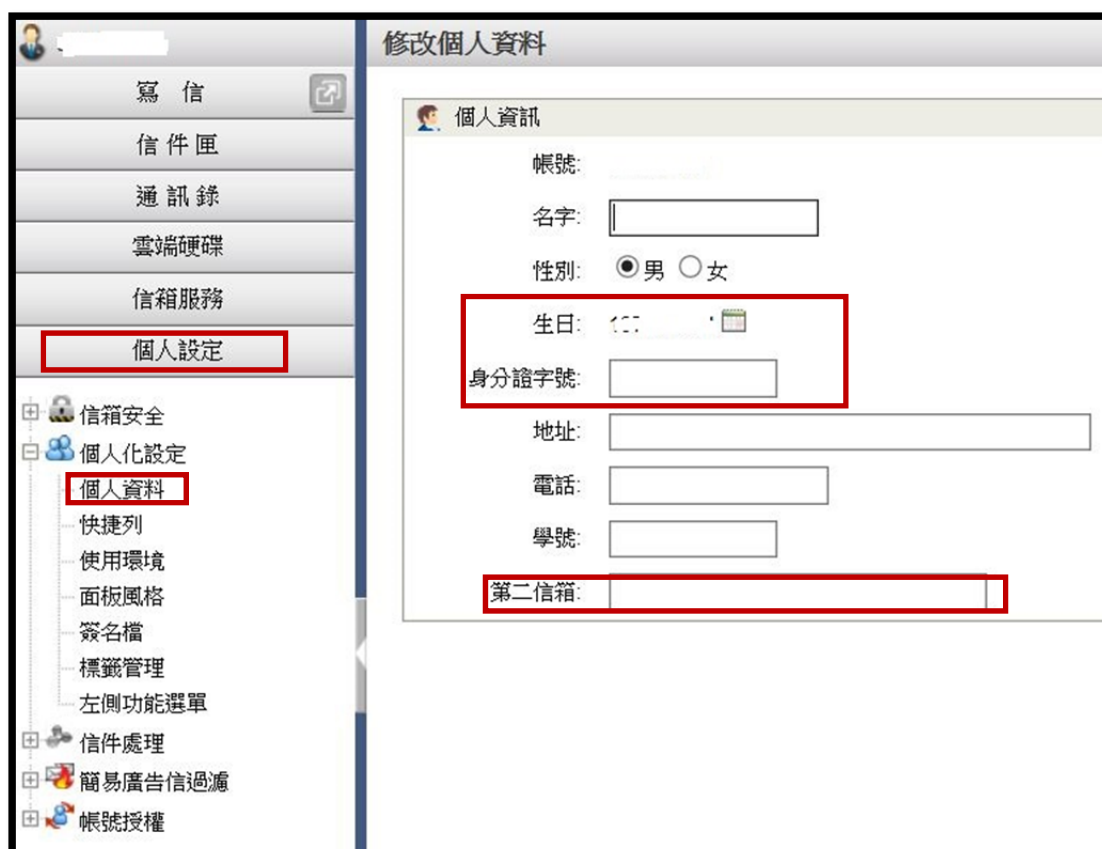


1.有關忘記密碼的功能，需使用者填寫以下資料：



The screenshot shows a web form titled "忘記密碼" (Forgot Password). It contains three input fields: "帳號:" (Account), "身份證字號:" (ID Number), and "出生日期:" (Date of Birth) with dropdown menus for year, month, and day. A "確定" (Confirm) button is located at the bottom.

2.這三個欄位，其實是與使用者於 mail2000 上的「個人設定/個人化設定/個人資料」之所設定的「帳號」、「生日」、「身份證字號」進行比對，比對無誤後系統將重設一組密碼，並將新密碼寄至使用者所設定之第二組信箱位址。



The screenshot shows the "修改個人資料" (Modify Personal Information) page in the mail2000 interface. The left sidebar contains a menu with "個人設定" (Personal Settings) highlighted. Under "個人設定", "個人資料" (Personal Information) is also highlighted. The main content area shows the "個人資訊" (Personal Information) form with fields for "帳號:" (Account), "名字:" (Name), "性別:" (Gender), "生日:" (Date of Birth), "身分證字號:" (ID Number), "地址:" (Address), "電話:" (Phone), "學號:" (Student ID), and "第二信箱:" (Second Mailbox). The "生日:" and "身分證字號:" fields are highlighted with a red box, and the "第二信箱:" field is also highlighted with a red box.

3.使用者第二信箱所收到的重設密碼信件內容範例如下：



4.請使用者以新密碼登入，進入個人信箱首頁後，請至左側功能列之「個人設定/信箱安全/密碼設定」，進行修改密碼，其舊密碼為上述信件內容由系統所重設之密碼：

